

## ***Tecnologia - Generative AI in Customs and Monopolies: Benefits, Risks and Shared Vision According to Dave Coplin***

**From Barcelona - 22 ott 2025 (Prima Notizia 24) At the Info-Tech LIVE Congress in Barcelona, technology expert Dave Coplin outlined how artificial intelligence can revolutionize customs operations, offering opportunities for citizens and raising security concerns.**

The adoption of artificial intelligence (AI) technologies is significantly transforming the field of Customs and Monopolies, as highlighted by Dave Coplin during the Info-Tech LIVE Congress in Barcelona. Coplin pointed out that the main advantages come from AI's ability to simplify citizens' understanding of rules and regulations, easing the workload of customs administration teams. Advanced systems make information more accessible, improving transparency and reducing errors and inefficiencies in customs procedures. At the same time, generative AI introduces new security challenges. Coplin emphasized that artificial intelligence can facilitate the creation of believable forgeries and illicit communications, making it harder for agencies to detect fraud. Therefore, it's crucial to stay up to date and collaborate with similar agencies worldwide to monitor technology abuse and develop a shared strategy. Despite potential risks, Coplin urges government agencies to lean into the opportunity, exploring the real value AI can offer to both citizens and administration, while remaining vigilant about new threats. The key to success, according to the expert, will be balancing innovation with control, creating management protocols that combine internal productivity with effective digital risk defense.

*di Maurizio Pizzuto Mercoledì 22 Ottobre 2025*